

End of Sale / End of Life Announcement

Immediate impact / review in its entirety to understand key impact dates.

From: NDI Product Management

Date: April 7, 2017

Subject: AutoStore 6 End of Life Extension & Output Manager 3.x EOL Announcement

Product Notice and Action Required

This announcement is to communicate the extension of End of Sale and End of Support dates for both AutoStore 6 and Output Manager 3.x. The new dates are in effect as of the date of this announcement.

Phases	AutoStore 6 (Previous)	AutoStore 6 (Extended)	Output Manager 3.x
End of New Orders	9/30/15	9/30/15	12/31/16
End of Add-Ons	4/15/17	12/28/17	12/28/17
End of Support	Q3 2017	12/28/18	12/28/18

Description of terms:

1. **End of Add-Ons** – This date has been extended for AutoStore and is being newly announced for Output Manager 3.x as **12/28/17**.

The purpose of the Add-on phase is to allow customers to update their existing infrastructure without requiring them to migrate to the latest server version. However, customers are advised to migrate to the latest server version as soon as technically possible.

This new date represents the last day in which add-on sales for AutoStore 6 will be accepted. Add-on sales are defined as orders for software product for which the end user has previously purchased.

Add-On Order Example 1

Existing license contain products

- 60NUAX01A01A NU AX AutoStore Express Device License (1 Device License)
- 60NUOM01A01A NU OM Office MFD Client License Bundle (1 Device License)

Order Date

- 12/27/17

Ordered Items

- 5 units of 60NUAX01A01A
- 5 units of 60NUOM01A01A

Result = **SUCCESS**

Add-On Order Example 2

Existing license contain products

- 60NUAX01A01A NU AX AutoStore Express Device License (1 Device License)
- 60NUOM01A01A NU OM Office MFD Client License Bundle (1 Device License)

Order Date

- 12/29/17

Ordered Items

- 5 units of 60NUAX01A01A
- 5 units of 60NUOM01A01A

Result = **FAIL**

Reason = Passed end of add on date.

Add-On Order Example 3

Existing license contain products

- 60NUAW08A01A NU AW AutoStore Workflow Desktop Bundle License (20 User Licenses)

Order Date

- 09/01/17

Ordered Items

- 30 units of 60NUAX01A01A

Result = **FAIL**

Reason = 60NUAX01A01A is not present in the current environment, therefore it does not qualify as an add-on order.

2. **End of Support** – This date has been extended for AutoStore and is being newly announced for Output Manager 3.x as **12/28/18**.

The purpose of the End of Support phase is to signify the final date that a particular software version will receive support. After this date is passed customers will be asked to update to a supported version of the AutoStore software in the case of a bug or support request.

Affected Part Numbers

All AutoStore 6 and Output Manager 3.x licensing and initial maintenance part numbers are affected and are no longer valid after 12/28/17.

Maintenance renewal part numbers will no longer be valid as of 12/28/18.

Contact Information

For additional information or questions about this announcement, please contact your alliance manager.